

Our priority is to ensure the safety of our visitors, exhibitors and staff. We will use our experience to create a show that covers the restrictions that might still be in place during each event.

Wherever possible, we'll relax our measures in line with Government guidelines.

Below is a series of measure we have planned, should we need to implement them. The final precautions taken will depend on the government advice. We will be updating our measure in line with the latest recommendations.

## SOCIAL DISTANCING MEASURES

We have taken all reasonable steps to maintain a safe and social distance within the show. The number of visitors within the show at one time will be closely monitored and restricted due to the social distancing. Aisles will be wider to accommodate social distancing.



## TRAINING, CLEANING & PERSONAL PROTECTION

Our team will be briefed and trained in our Covid prevention procedure.

There will be increased regular cleaning, theatres and workshops will be disinfected between each session.

Hand sanitiser stations will be available throughout the show, the location for these station will be visible on the floorplan. We request you use them when you enter the show and throughout your day.



## TECHNOLOGY

We advise visitors to use card payments where possible to avoid handling of cash. If possible, please download tickets for the event to your smart phone.

A show plan will be available online, this can be downloaded at the show by scanning one of the many QR codes located around the show.



## HEALTH CHECKS

The health and safety of everyone who visits the NEC remains our top priority. As with other large UK venues, to keep visitors and staff safe we are implementing COVID-19 status checks at agreed entry points. When visiting the NEC, please come prepared to show proof of your COVID-19 status. The accepted method of showing COVID-19 status is as follows:



• **NHS COVID Pass via the NHS App** (NB This is different to the NHS COVID-19 Test and Trace app). It is advised individuals apply no later than 48 hours before attending their event to allow for the application to be processed in time.

If you need help using the NHS App to gain your COVID Pass, watch this helpful quick [video](#)

OR  
• **Lateral flow or PCR negative test results** text or e-mail, received within 72 hours prior to attending the event. However, we would encourage visitors to complete their test within 48 hours as some organisers/promoters may request the shorter timeframe.

OR  
• If visitors would prefer not to use the app or do not have a smartphone they can obtain a **NHS COVID Pass letter** (proving vaccination status only) by calling 119 or visiting the NHS website.

OR  
• **Proof of immunity** shown by a positive PCR test result for COVID-19, lasting for 180 days from the date of the positive test and following completion of the self-isolation period.

[Children under 18 do not have to demonstrate their COVID-19 status for entry to domestic events or venues in England.](#)

**Visitors with a medical exemption should advise a member of staff during the checking process.**

**COVID PASS QUICK TIP:** When you have your proof ready, we find it helps to download or screenshot a copy of your proof and save it to your photos, email or phone wallet. You could also print out a hard copy if you prefer. Having this makes things much easier when you arrive and avoids any mishaps you may encounter with accessing the app or dealing with those pesky low signal moments. Plus, it'll make checking and accessing the venue much quicker, too.