

The health, safety and well-being of our visitors remains our number one priority. We have reviewed all of our procedures across our events to ensure that we keep everyone safe, and we will continue to review our approach based upon UK Government guidelines and Public Health England.

For each event we have carried out a Covid-19 risk assessment and addressed the specific adjustments needed, in line with the industry standard guidelines.

If you have any questions or concerns please contact us at info@ichf.co.uk

Our five point safety plan

1. SOCIAL DISTANCING MEASURES

We have taken all reasonable steps to maintain a safe and social distance within the show. The number of visitors within the show at one time will be closely monitored and restricted due to the social distancing.

Visitors will need to purchase either a morning or afternoon ticket in order for us to comply with the crowd density regulations.

Aisles will be wider to accommodate social distancing.

Floor markings and clear signage will be used throughout the show. We will be asking visitors to keep to the left whilst travelling down the aisles and observe social distancing rules, we ask that everyone observes this.

We will be operating a queue management system at the entrance to the show and clear signage asking people to help observe the social distancing measure.



2. TRAINING, CLEANING & PERSONAL PROTECTION

Our team will be briefed and trained in our Covid prevention procedure.

High contact points will be established before the event and a deep cleaning routine will be carried out daily throughout the show.

Signposted hand sanitiser stations will be available throughout the show, the location for these station will be visible on the floorplan. We request you use them when you enter the show and throughout your day.

Our staff will be provided with personal protective equipment for necessary tasks and in use in accordance with government guidelines.

Face masks will be compulsory. We recommend that you bring your own, although we will have a limited number for sale on-site.

Perspex screens will be installed where required.



3. COMMUNICATION

Our pre-show email communication will provide the following detailed information:

- Health and Hygiene Guidelines
- Detailed floorplan highlighting the location of the hand washing facilities and any one way systems that may be in place.
- Helpful tips including quieter periods to visit the show.

4. TECHNOLOGY

We advise visitors to use card payments where possible to avoid the handling of cash.

Tickets for the event must be downloaded on your smart phone – we will not accept any printed tickets.

A show guide will be available online, this can be downloaded at the show by scanning one of the many QR codes located around the show. Alternatively you can download the floorplan from our website in advance (please note this will only be available a few days before the show).



5. HEALTH CHECKS

Our staff will complete a mandatory daily temperature check to ensure they are symptom free and fit to work.

Any staff member showing symptoms will be immediately sent home and required to self-isolate for 14 days and follow government guidelines before returning to work.

We ask that if you or any accompanying persons are showing any symptoms of Covid-19 that you don't attend the show.

